

INCIDENT RESPONSE RETAINER SERVICES

Cyberattacks can cause significant damage to your data and your business if they aren't handled quickly and effectively. Hackers can infiltrate your IT systems, steal or corrupt your data, and ruin your reputation. With WGM's Incident Response Retainer Services, you can reduce the time to respond to a security incident and minimize the risk and impact on your business. Our three service offerings provide choice and flexibility to align with your specific business needs. Essential Services include:

- 24x7 access to WGM's cyber security experts
- Preparation, testing and training of Policies and Plans
- Enhanced response times backed by Service Level Agreements
- Discounted rates on pre-paid response services

Silver Plan	Gold Plan	Platinum Plan
<ul style="list-style-type: none"> ▶ Essential Services for Incident Response ▶ Block of 24 Hours at a Discounted Rate ▶ Service Level Agreement (SLA) <ul style="list-style-type: none"> • 4-Hour Response for Remote Support • 24-Hour Response for Onsite Support 	<ul style="list-style-type: none"> ▶ Essential Services for Incident Response ▶ Block of 48 Hours at a Discounted Rate ▶ Service Level Agreement (SLA) <ul style="list-style-type: none"> • 4-Hour Response for Remote Support • 12-Hour Response for Onsite Support 	<ul style="list-style-type: none"> ▶ Essential Services for Incident Response ▶ Block of 96 Hours at a Discounted Rate ▶ Service Level Agreement (SLA) <ul style="list-style-type: none"> • 2-Hour Response for Remote Support • 4-Hour Response for Onsite Support



ABOUT WGM ASSOCIATES

WGM stabilizes, manages, secures and optimizes the technology infrastructures of Arizona-based small, medium and enterprise-sized businesses—24x7. WGM's solutions include expert delivery and integration of hardware, software, services and cloud solutions from many of the industry's leading providers. We are proficient at understanding unique business and security requirements, and applying enterprise-class best practices to smaller IT environments. WGM strives to enhance our client's enterprise value by making their IT infrastructures more reliable, predictable, affordable and secure.

BENEFITS:

Active IR Contract

No wasted time researching providers and services when a breach occurs. This fully-executed Incident Response agreement and fully-tested plan is already in place and help is on the way in 2-4 hours.

Experts-on-Demand

24x7 access to certified cyber security professionals and forensic experts to help you identify, research and remediate a data breach—minimizing its impact on your organization

Professional Teams

Former FBI Cyber Response Special Agents; Certified Information Systems Security Professionals (CISSP); seasoned Business Process and IT Operations Executives work together on the WGM team to remediate your attack.

Local Resources

Based in Scottsdale, WGM provides peace of mind with local onsite support that extends virtually to your remote locations, nationwide.

Investigative Support

WGM maintains strong relationships with local law enforcement to aid in criminal investigations and other legal actions our clients wish to pursue.

Comprehensive Tools

Proficient with industry-leading forensic tools, WGM is expert at applying enterprise-class best practices to respond quickly and efficiently to your cyber incidents.

Bundled Discounts

Receive discounted rates when bundled with WGM Managed Security Services for real-time threat monitoring and management.